THE STATE OF NEW HAMPSHIRE

CHAIRMAN Amy L. Ignatius

COMMISSIONERS Michael D. Harrington Robert R. Scott

EXECUTIVE DIRECTOR Debra A. Howland



PUBLIC UTILITIES COMMISSION 21 S. Fruit Street, Suite 10

Concord, N.H. 03301-2429

March 30, 2012

Eileen Routhier Compliance Officer People's Power & Gas Northeast Headquarters 69 Bank Street New Milford, Connecticut 06776

Re:

Docket No. DM 11-066 People's Power and Gas

Dear Ms. Routhier:

The Commission has received your correspondence dated March 19, 2012. The correspondence included a copy of People's Power & Gas (PP&G) "Variable Enrollment Form" which includes a statement of terms and conditions. Based on Staff's initial review, the statement of terms and conditions provided does not comply with the requirements of Puc 2004.02(b) and the application of PP&G for registration as a competitive energy supplier status in New Hampshire remains deficient. Staff will prepare a detailed analysis of the deficiency and provide a copy to PP&G.

As stated in my March 16, 2012 letter, one of the issues of concern was PP&G's website and the fact that there was an active enrollment link for New Hampshire ratepayers. We understand that active link has been removed from the enrollment section; however, we are requesting that you provide us with the number of customers, by customer class, who may have responded to PP&G website marketing before the enrollment link was removed. Please also provide the names and customer class for any New Hampshire consumers who may have enrolled with PP&G prior to the removal of the enrollment link.

Please provide paper and electronic copies of the requested information within 30 days of the date of this letter. Please refer to Docket No. DM 11-066 in your correspondence with the Commission.

Sincerely,

Suzanne S. Amidon
Suzanne G. Amidon

Staff Attorney

Thomas Frantz, Director, Electric Division Amanda Noonan, Director, Consumer Affairs TDD Access: Relay NH 1-800-735-2964

Tel. (603) 271-2431

FAX (603) 271-3878

Website: www.puc.nh.gov